



Mahesh Kumar Jain

CMD

Integra Micro Systems Private Limited



Socially Responsible Company of the Year” award at the 2022 MSME Excellence Awards by ASSOCHAM. Integra also manages a network of BC Agents for Financial Inclusion and Doorstep Banking and supports Aadhaar based Identity and Payment service points across the country.

What are some of the key products / services offered by the company?

As a Technology Service Provider, Integra serves numerous banks, and NBFCs, offering Business Correspondent Services to leading banks across the country. The company provides various platforms and solutions, including Aadhaar-based Payment Systems, digital lending, ONDC apps, and agent management.

Through its subsidiaries, it offers digital transformation services to customers in document imaging systems, enterprise automation, adaptable IT in hybrid cloud environments, application modernization through containers, micro services and DevSecOps, and solutions for patch and configuration management, zero trust architecture, firewall and network automation.

What are some of the innovative initiatives taken by your company in recent years? How

have those initiatives helped your organisation?

In recent years, Integra has undertaken several innovative initiatives to position itself as a key player in the financial inclusion, identity solutions, digital lending, and e-commerce platforms. The company has made advanced investments in AI/ML, India Stack, building subsystems that cater to these areas, thereby becoming a leading provider and system integrator in these domains. In addition to its focus on digital platforms, Integra has strategically invested in becoming a leading network player, by digitising operations and minimising manual processes. It helped Integra to become the largest FI Technology Service Provider covering all public sector banks and leading private sector banks and a dominant BC network player in the country.

In the recent years, advanced investments were made to build CoEs for enterprise open-source technologies, that help deliver adaptable IT, build applications for the future, while maintaining legacy systems wherever needed. These initiatives helped us enable our partners and customers to leverage the latest innovations from the open source and proprietary technology worlds, that in turn helped us deliver enhanced value to our stakeholders and OEMs.

1982; Initially specializing in Unix technology, Integra developed software products and achieved leadership in document imaging software and linking dissimilar OS-based computers. In the early mobile internet era, the company became a global player, providing infrastructure software to leading mobile operators and handset manufacturers worldwide.

In recent years, Integra expanded its focus to financial inclusion, winning awards for its IMFAST. Our subsidiaries ventured into digital lending, enterprise open-source technology, ONDC marketplace apps, AI/ML, digital transformation, and product lifecycle software services. Integra is also a Premier Partner of Red Hat, offering solutions in automation and Infrastructure software; partner of Thales for HSM Solutions.

Integra has been recognized for its commitment to social responsibility and received the prestigious “Most